

PRACTICE CHANGES

NHS Fife and the Fife Health and Social Care Partnership are currently responsible for managing both Kennoway Medical Group and Methilhaven Surgery.

Last year, a tender process began on the Public Contracts Scotland (PCS) website to seek new General Practitioners (GP) to provide general medical services at both practices. Following a thorough and robust procurement process, and subsequent assessment, a preferred bidder has been identified.

We can now confirm that Denny Cross Medical Centre will take over the

running of Kennoway Medical Group and Methilhaven Surgery from autumn 2025. Denny Cross Medical Group currently operate another busy medical practice near Falkirk.

What does this mean for you?

We are taking all necessary steps to ensure you have continued and uninterrupted access to local medical services, so you are able to see the right person, at the right time as these changes are carried out.

During this transition period, we want to reassure you that there

will be no change to your registered general practice or to the way you access services.

You should continue to contact our team, should you need to, in the normal manner.

Next steps

Work has commenced with Denny Cross Medical Centre on a plan to transfer over the running of both practices as seamlessly as possible.

We remain committed to ensuring you are kept up to date with developments as plans progress, to ensure a smooth transition for our community.

WELCOME BACK!

After a year of maternity leave following the birth of her beautiful daughter, we offer a warm welcome back to Dr Captieux.

Dr Captieux is a teaching GP, providing education to first year ScotGEM students at Kennoway Medical Group every Thursday. ScotGEM is a four-year graduate entry medical programme designed to develop doctors interested in a career as a medical generalist within NHS Scotland. ScotGEM students often consult with expert

patients to gain insight into their medical conditions – we are extremely grateful to all patients willing to support our students with their education.

In addition to teaching, Dr Captieux consults with patients in practice every Monday. Her special areas of interest include diabetes, women's health and lifestyle medicine.



NHS PHARMACY FIRST SCOTLAND

NHS Pharmacy First Scotland is an NHS service provided by your local community pharmacy.

If you have a minor illness, a pharmacy is the first place you should go for advice. You do not usually need an appointment and you can go to any pharmacy.

Your local pharmacist or a trained member of the pharmacy team will give you advice and provide medicine if needed. They may refer you to another healthcare professional if they feel your condition needs further investigation or more specialist care. For example your: GP practice, dentist, optometrist or another NHS service.

Who can use NHS Pharmacy First Scotland?

You can use NHS Pharmacy First Scotland if you are registered with a GP practice in Scotland or you live in Scotland.

How does the service work?

Pharmacists and their teams are experts in medicines and can help with minor health concerns.

A pharmacist, or a member of the pharmacy team, can give you advice and treatment (if you need it) for various minor illnesses and common clinical conditions, such as: Acne, Allergies, Athlete's foot, Backache, Blocked or runny nose, Cold sores, Constipation, Cough, Cystitis (in women), Diarrhoea, Earache, Eczema, Headache, Headlice, Haemorrhoids

(piles), Hay fever, Impetigo, Indigestion, Mouth ulcers, Pain, Period pain, Shingles, Some skin conditions such as cellulitis or insect bites, Sore throat, Threadworms, Thrush, Urinary tract infections (UTIs), Verrucas and Warts

Please visit www.nhsinform.scot/care-support-and-rights/nhs-services/pharmacy/nhs-pharmacy-first-scotland or your community pharmacy to find out more!

NHS PHARMACY FIRST SCOTLAND

ADVICE | TREATMENT | REFERRAL



CARE NAVIGATION



You will be asked by our reception team for a brief description of what your appointment is regarding when booking any appointment at Kennoway Medical Group. This is to ensure that you are assessed by the most appropriate member of our clinical team, and to allow our clinicians the correct amount of time required in order to deal with your condition. The administration team have been trained and provided guidance from our GPs and Nursing staff to help make sure you are provided the care that you need.

NUMBER OF DNA's IN LAST THREE MONTHS: 324

A DNA is someone who did not attend a pre arranged appointment at the practice, and failed to give us advance notice. DNA's are a serious problem for the NHS. Research shows that around 19 million GP/Nurse appointments are missed each year. We urge our patients who no longer require their appointment to contact our reception team on 01333 350241 at the earliest possible opportunity to cancel/rearrange their appointment. It is important that patients are aware: continued failure to attend/reschedule/cancel appointments may result in removal from our practice list.

GP appointment?
Can't make it? Don't need it?

CANCEL IT!